

## **FAQ Regarding the WebEnabled MRO Toolbar**

**Q: Why do I need to download the new WebEnabled MRO Toolbar?**

A: The commerce site the toolbar currently communicates with is no longer in use. The new version of the WebEnabled MRO Toolbar will interact with the new Barnes Distribution E-Commerce website.

**Q: What do i do with the old toolbar?**

A: Before installing the new toolbar, the current version installed on the computer will need to be uninstalled. For further instructions on the uninstallation process, please review the Installation Guide posted on the WebEnabledMRO toolbar web page.

**Q: What will happen if I do not download the new Web-Enabled MRO Toolbar and continue to use the one currently installed on my computer?**

A: If you do not upgrade the application, the functionality of the application will NOT work.

**Q: Is the process to submit an order different?**

A: No, all process and application functionality will remain the same.

**Q: Can I install the toolbar on my mobile device?**

A: The application is not supported for mobile devices.